

STATEMENT OF ACCOUNTABILITY

Pūkenga Atawhai

TEAM	Anxiety Disorders Service / Te Korowai Atawhai
ROLE TITLE	Pūkenga Atawhai
REPORTS TO	Clinical Manager Anxiety Disorders Service Cultural accountability to Pou Whirinaki

OUR CULTURE

At our CDHB, we are committed to putting people at the heart of all we do, so that we are all supported to deliver world class healthcare to our communities. This means we all behave with honesty, integrity and courage; doing the right thing by each other and our communities. We demonstrate care and concern for our own and others wellbeing. We believe that diversity and inclusion is critical to ensure we deliver the best care for our diverse communities. Therefore, we always respect and value everyone's differences. When making decisions we consider and seek a diverse range of viewpoints especially those from minority groups. We acknowledge New Zealand as a bicultural nation and give effect to Te Tiriti o Waitangi through support and respect of Tikanga Māori and Te Reo Māori at work.

OUR TEAM ACCOUNTABILITY

As a member of the Anxiety Disorders Service, this role has shared accountability for:

- Engaging tangata whaiora and their whānau at point of referral to ensure any barriers for accessing treatment are addressed.
- Supporting tangata whaiora throughout their journey by providing culturally appropriate care
- Sharing knowledge of Tikanga and Taonga Māori with other staff to support culturally appropriate practices.
- Work collaboratively with other services/ NGOs to ensure the best care and access for tangata whaiora and their whānau.
- Maintain and further develop connections in the community to ensure pathways to wellbeing are available to tangata whaiora and their whānau.
- Te Korowai Atawhai, "The Cloak of Loving Care" provides support and expertise to ensure the SMHS has the capability and confidence to provide culturally appropriate engagement, follow up and support for tangata whaiora and their whānau. This support is of significant importance at the point of entry to the service and throughout the treatment journey and at key points of transition of care as it promotes working in partnership with the clinical teams to promote recovery and wellbeing.

MY ROLE RESPONSIBILITY

The Pūkenga Atawhai is responsible for improving the health status of tangata whaiora, rangatahi and whānau through casework, good communication and application of the concepts of Tikanga Māori throughout all activities related to the wellbeing of tangata whaiora, rangatahi and whānau.

Specifically, the role is responsible for:

- Providing a Māori viewpoint and culturally appropriate climate of care; as per health pathways, by working with the clinical team to enable entry of tangata whaiora,

rangatahi and whānau into the service. This means they will have tautoko and manaaki to ensure support at key points of initial contact, transition and discharge

- Ensuring cultural assessments, Te Arotakenga, and progress notes for all individuals, groups and interviews are maintained in the appropriate record system.
- Participation in multidisciplinary team (MDT) meetings for planning treatment and reporting progress.
- Providing coaching to MDT members on tikanga and taonga Māori.
- Applying cultural considerations to individual Hauora Māori treatment plans (Te Arotakenga)
- Supporting mihi whakatau and other tikanga Māori events across SMHS as appropriate and agreed
- Maintaining and developing relationships with other Pūkenga Atawhai as part of Te Korowai Atawhai and as part of service clusters.
- Contributing to training within SMHS – both mandatory and service specific training
- Utilising appropriate cultural supervision.

MY CAPABILITY

To be effective and succeed in this role it is expected the person will have the following proven capabilities:

- **Self-Aware** - Understands their impact on others and strengthen personal capability over time.
- **Engaging others** – Connects with people; to build trust and become a leader that people want to work with and for.
- **Resilient and Adaptive** - Shows composure, resolve, and a sense of perspective when the going gets tough. Helps others maintain optimism and focus.
- **Honest and Courageous** - Delivers clear messages and makes decisions in a timely manner; to advance the longer-term best interests of the people we care for.
- **Achieving Goals** - Demonstrates drive, optimism, and focus; to make things happen and achieve outcomes.
- **Managing Work Priorities** - Plans, prioritises, and organises work; to deliver on short, medium and long-term objectives across the breadth of the role.
- **Curious** - Seeks and integrates ideas, information, and different perspectives.

Qualifications, experience, knowledge and skills:

- Knowledge of Te Reo Māori me ōna Tikanga Māori
- Current full drivers' licence
- Ability to maintain confidentiality and discretion
- Ability to organise and plan workload
- Ability to influence others and facilitate groups
- Commitment to ongoing self-development

MY RELATIONSHIPS TO NURTURE

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| <ul style="list-style-type: none"> - Internal - Clinical/Charge Nurse Managers - Service Leadership Teams - Pou Whirinaki - Kaiārahi Matua - Te Korowai Atawhai - Te Kāhui Pou Hauora Māori - CDHB Director of Māori Health and Te Ao Marama - Service and Unit Managers within SMHS | <ul style="list-style-type: none"> - External - Whānau - Hapū - Iwi - Community Agencies and NGO's. |
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**OUR WELLBEING,
HEALTH AND SAFETY**

At our CDHB, we're committed to promoting a culture where our people's wellbeing, health and safety is at the core of everything we do. We're committed to a healthy and safe working environment to enable everyone to return home safe and well every day. We're driving for a positive, inclusive, engaging culture where our people feel safe and engaged in their work.

We know that it's really important to look after yourself, in order to provide the best possible care to our community. We are all responsible for the health and safety of ourselves and each other. We need to work together to ensure wellbeing, health and safety risks do not put our people at risk of harm.

**MY CLINICAL
CAPABILITIES**

If you have concerns that might be clinically based, you must inform the clinical team of these concerns for them to be able to investigate with their clinical expertise.