STATEMENT OF ACCOUNTABILITY
Laboratory Systems Technical Lead, Canterbury Health Laboratories

TEAM	Laboratory Information Team
POSITION TITLE	LIS Technical Lead
REPORTS TO	Laboratory Information Systems Manager

OUR TEAM ACCOUNTABILITY	As a member of the Laboratory Information Systems Team for CHL, this role has shared accountability for:

- **Engaging** the CHL team, the CDHB, the WCDHB, Inter-Regional DHB and Our Health Systems to build trust, common understanding and shared ownership.

- **Growing** the understanding and engagement of the LIS team with the vision and goals of the Canterbury and West Coast Health systems.

- **Ensuring** clarity of CHL purpose, developing clear direction, plans, alignment and priority and making sure all teams and roles know their accountability and responsibility.

- **Building** the capability of the pathology, scientific and clinical team function to make it happen and the process capability to do it effectively and efficiently.

- **Communicating**, in order that within the clinical team, CHL, the Canterbury DHB, West Coast DHB, Inter-Regional DHB and Our Health Systems, everyone remains aligned with and informed about our plans, priority and progress.

These accountabilities will be exercised in support of a drive to perfect service excellence through work plan development and delivery that strategically partners with the business, supporting and enabling the business to achieve its goals, while remaining aligned to the Canterbury Health System strategy.

This will enable a model that provides a flexibility and scalability within the LIS Department to help accelerate the transformational activity that is required by the business to deliver on the vision for our health systems.

MY ROLE RESPONSIBILITY	The CHL Technical Lead (Projects) is responsible for supporting and providing evaluation and documentation of IT systems technical solutions to enable their project implementation and on-going operational support.

The CHL Technical Lead will be an active member of the CHL LIS team working with project team(s) and CHL stakeholders to provide a level of service excellence and reliability across CHL Laboratory Information Systems solutions and projects.

In assuming this responsibility, the role enables the Technical Lead to be an effective and valued partner of CHL and supports the business to achieve its goals:

- Be an active member of the CHL project teams engaging the team on technical change, highlighting technical requirements and challenges
- Work with the ICT technical leadership / architect team to ensure that CDHB technical vision is always in sight and that CHL project requirements are achieved and provide fed back in a timely fashion
- Support the implementation of project driven Change across CHL Laboratory Information Systems while maintaining the operation of current systems
- Support the LIS Manager and project managers as the technical lead for project delivery and be accountable for the technical outcomes

- Support the development and maintenance of administration procedures, knowledge articles and documentation
- Liaise with customers to assist them with optimising the use of system solutions and application software to improve users' productivity, clinical productivity and patient convenience

MY CAPABILITY

To be effective and succeed in this role it is expected the person will have the following proven capabilities:

- Display self-knowledge
- Build relationships with resources at all levels and mobilise support
- Be customer focussed and committed to quality outcomes
- Have highly developed interpersonal, leadership, technical communication and negotiating skills
- Be committed to teamwork and have the ability to initiate and facilitate open communication with staff
- Problem solving, planning, prioritisation and organisation skills
- Have the ability to embrace, anticipate and manage change
- Develop clear direction and plans aligned to vision and goals
- Build and sustain organisational innovation
- Foster a culture of responsibility and commitment

MY EXPERIENCE

- At least 7+ years IT Industry experience
- Have experience in systems technical evaluation and implementation
- Experience in leading / mentoring / supporting a team
- Experience of traditional IT Infrastructure Operations
- Experience in co-ordination of activities within a project environment
- Experience in System administration and programing
- Be a 'jack of all trades' ideally with experience across the spectrum of Unix tooling (cron, shell scripting), Linux, Python, Fortran

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our health system

- Understanding of network design, application roadmaps, cloud automation and infrastructure documentation an advantage
- Experience working in a large organisation and/or in a pressured and ever-changing environment
- Knowledge of Health environments would be preferable

Qualifications	- A tertiary or Industry level qualification in Business, Science, Information Services, Engineering, Laboratory or related field is preferable

MY RELATIONSHIPS TO NURTURE

Internal

- Laboratory Information System Manager
- Laboratory Information System Team
- CHL Leadership Team
- CHL Staff
- CDHB Managers
- CDHB Employees
- CDHB Information Services Group (ISG)

External

- Inter-DHB LabNet partners
- CHL Clients
- Software vendors
- Associated and scientific organisations
- ICT infrastructure vendors
- Pathology system vendors
- MoH, PHO and NGO

MY WELLBEING, HEALTH AND SAFETY

Care starts here

Our people are the most important thing at Canterbury DHB. Ensuring we all come home healthy and safe each day is up to all of us. Safety starts with you:

- **Look:** It's everyone's responsibly to be on the lookout for risks.

- **Make the right choice:** If you see a risk, either fix it yourself if that's the right thing to do, or speak up so someone else can. If you're not sure what to do look at the relevant policy and procedure.

Through working together, we can look after ourselves and those around us.