## Health New Zealand Te Whatu Ora

## Position Description | Te whakaturanga ō mahi Health New Zealand | Te Whatu Ora

Title		Clinical Nurse Specialist – Neurodevelopmental Team, Paediatric Outpatients				
Reports to	Cha	Charge Nurse Manger - Paediatric Outpatients				
Location	Pae	Paediatric Outpatients Riverside Christchurch Public Hospital				
Department	Pae	Paediatric Outpatients				
Direct Reports	Lin	Line Manager		Total FTE 0.6		
Budget Size	Ор	ex		Capex		
Delegated Authority	HR			Finance		
Date		26/05/2025				
Job band (indicative)		Senior Nurses Scale Grade 1 Step 2				

The Health System in Aotearoa is entering a period of transformation as we implement the Pae Ora/Healthy Futures vision of a reformed system where people live longer in good health, have improved quality of life, and there is equity between all groups.

We want to build a healthcare system that works collectively and cohesively around a shared set of values and a culture that enables everyone to bring their best to work and feel proud when they go home to their whānau, friends and community. The reforms are expected to achieve five system shifts. These are:

- 1. The health system will reinforce Te Tiriti principles and obligations.
- 2. All people will be able to access a comprehensive range of support in their local communities to help them stay well.
- 3. Everyone will have equal access to high quality emergency and specialist care when they need it.
- 4. Digital services will provide more people the care they need in their homes and communities.
- 5. Health and care workers will be valued and well-trained for the future health system.

## Te Mauri o Rongo – The New Zealand Health Charter

The foundation for how we ensure our people are empowered, safe and supported while working to deliver a successful healthcare system, is Te Mauri o Rongo – the New Zealand Health Charter. It guides all of us as we work towards a healthcare system that is more responsive to the needs of, and accessible to all people in Aotearoa New Zealand.

It applies to everyone in our organisation and sits alongside our code of conduct as our guiding document.

Te Mauri o Rongo consists of four pou (pillars) within it, including:

**Wairuatanga** – working with heart, the strong sense of purpose and commitment to service that health workers bring to their mahi.

**Rangatiratanga** – as organisations we support our people to lead. We will know our people; we will grow those around us and be accountable with them in contributing to Pae Ora for all.

**Whanaungatanga** – we are a team, and together a team of teams. Regardless of our role, we work together for a common purpose. We look out for each other and keep each other safe.

**Te Korowai Āhuru** – a cloak which seeks to provide safety and comfort to the workforce.

These values underpin how we relate to each other as we serve our whānau and communities.

Together we will do this by:

- caring for the people
- recognising, supporting and valuing our people and the work we all do
- working together to design and deliver services, and
- defining the competencies and behaviours we expect from everyone.

## About the role

The primary purpose of the role is to: Support tamariki and rangatahi with a neurodevelopmental disability and their whanau/caregivers as they navigate the health system working alongside the interdisciplinary team to achieve positive health outcomes.

Key Result Area	Expected Outcomes / Performance Indicators
Leadership	<ul> <li>engage with a wide variety of people and provide leadership around specialist care required.</li> <li>advocate for families and children/youth.</li> </ul>
Clinical Skills	<ul> <li>assess children for review of medications, gathering information, providing a plan of care, while liaising with the paediatrician and the wider team.</li> <li>Plan and implement care for hospital appointments and procedures.</li> </ul>
Communication	<ul> <li>liaising with education services, statutory government agencies and NGOs;</li> <li>ensuring appropriate documentation and referrals;</li> <li>updating members of the health care team.</li> </ul>
Education	<ul> <li>to tamariki, rangatahi and whanau/caregivers</li> <li>to community services</li> <li>to health and wider services.</li> </ul>

Te Tiriti o Waitangi	<ul> <li>Remains focused on the pursuit of Māori health gain as well as achieving equitable health outcomes for Māori.</li> <li>Supports tangata whenua- and mana whenua-led change to deliver mana motuhake and Māori self-determination in the design, delivery and monitoring of health care.</li> <li>Actively supports kaimahi Māori by improving attraction, recruitment, retention, development, and leadership.</li> </ul>		
Equity	<ul> <li>Commits to helping all people achieve equitable health outcomes.</li> <li>Demonstrates awareness of colonisation and power relationships.</li> <li>Demonstrates critical consciousness and on-going self-reflection and self-awareness in terms of the impact of their own culture on interactions and service delivery.</li> <li>Shows a willingness to personally take a stand for equity.</li> <li>Supports Māori-led and Pacific-led responses.</li> </ul>		
Culture and People Leadership	<ul> <li>Leads, nurtures and develops our team to make them feel valued.</li> <li>Prioritises developing individuals and the team so Health New Zealand has enough of the right skills for the future, supporting diversity of leadership to develop – Māori, Pacific, people with disabilities and others.</li> <li>Provides leadership that shows commitment, urgency and is visibly open, clear, and innovative whilst building mutually beneficial partnerships with various stakeholders both internally and externally.</li> <li>Implements and maintains People &amp; Communications strategies and processes that support provide an environment where employee experience, development, and performance management drive achievement of the organisation's strategic and business goals.</li> <li>Ensures Business Unit culture develops in line with expectations outlined in Te Mauri o Rongo, ensuring unification of diverse teams whilst simultaneously supporting local cultures to be retained &amp; strengthened.</li> </ul>		
Innovation & Improvement	<ul> <li>Is open to new ideas and create a culture where individuals at all levels bring their ideas on how to 'do it better' to the table.</li> <li>Models an agile approach –tries new approaches, learns quickly, adapts fast.</li> <li>Develops and maintains appropriate external networks to support current knowledge of leading practices.</li> </ul>		
Collaboration and Relationship Management	<ul> <li>Models good team player behaviour, working with colleagues to not allow silo thinking and behaviour at decision making level to get in the way of doing our best and collegially supports others to do the same.</li> <li>Works with peers in Hauora Māori Service and Pacific Health Business Unit to ensure the voice of and direct aspirations of Māori and Pacific People are reflected in planning and delivery of services.</li> </ul>		

Health & safety	<ul> <li>Exercises leadership and due diligence in Health and Safety matters and ensures the successful implementation of Health and Safety strategy and initiatives.</li> <li>Takes all reasonably practicable steps to eliminate and mitigate risks and hazards in the workplace that could cause harm, placing employee, contractor and others' health, safety, and wellbeing centrally, alongside high-quality patient outcomes.</li> <li>Leads, champions, and promotes continual improvement in health and wellbeing to create a healthy and safe culture.</li> </ul>
Compliance and Risk	<ul> <li>Takes responsibility to ensure appropriate risk reporting, management and mitigation activities are in place.</li> <li>Ensures compliance with all relevant statutory, safety and regulatory requirements applicable to the Business Unit.</li> <li>Understands, and operates within, the financial &amp; operational delegations of their role, ensuring peers and team members are also similarly aware.</li> </ul>

# Matters which must be referred to the Charge Nurse Manager Neurodevelopmental Service

- Decisions on safety concerns for a child/children within CNS care which are not being addressed by appropriate agency/service
- Barriers to the objectives of the service being met
- Applications for leave or if unable to be in workplace
- Changes to service delivery

## Relationships

External	Internal	
<ul> <li>External Patient related Tertiary Protection, Health &amp; Education Agencies</li> <li>Te Kaunihera Tapuhi o Aotearoa/ Nursing Council of New Zealand</li> <li>National Specialty Gorups</li> <li>Primary Health Care providers</li> <li>Specialty Product Suppliers</li> </ul>	<ul> <li>Director of Nursing Services</li> <li>Department of Nursing</li> <li>Nursing Directors</li> <li>Charge Nurse Managers</li> <li>Clinical Nurse Specialists (Hospital)</li> <li>Clinical Nurse Specialists (Outreach)</li> <li>Nurse Educators</li> <li>Nurse Consultants</li> <li>Clinical Co-ordinators</li> <li>Professional Development Unit (PDU)</li> <li>Staff nurses, Enrolled nurses, Nursing Students</li> <li>Hospital Aides</li> <li>Medical Staff</li> <li>Allied Health Staff</li> </ul>	

## About you – to succeed in this role

You will have

**Essential:** 

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• Registered with the Nursing Council of New Zealand as a Registered Nurse and holds a current Nursing Council of New Zealand Practicing Certificate.

• • Validated clinical expertise in the speciality area.

• • Holds (or working towards) relevant post graduate qualification in nursing.

- Proven expert clinical assessment skills.
- Demonstrated teaching/mentoring/coaching skills.

• • Proven ability to support nursing staff at all levels of practice.

- Acknowledged leader within the speciality.
- Provides leadership within nursing.

• • Demonstrated ability to contribute to the professional development of nursing throughout the organisation.

• • Demonstrated ability to develop appropriate nursing standards and quality initiatives.

• • Have the ability to work autonomously and act as part of a team.

• • Ability to "work together" in a truthful and helpful manner.

• • Ability to "work smarter" by being innovative and proactive.

Accepts responsibility for actions.

• • Ability to provide inspirational and motivational leadership

Experience in implementing Te Tiriti o Waitangi in action.

• Holds a current New Zealand Driving Licence.

### Desired:

• Holds or is working towards an appropriate Clinical Master's degree.

Holds a qualification in adult or clinical teaching.

• Is involved in national nursing groups within the area of clinical expertise

You will be able to Es

### Essential:

- Demonstrate an understanding of the significance of and obligations under Te Tiriti o Waitangi, including how to apply Te Tiriti principles in a meaningful way in your role.
- Take care of own physical and mental wellbeing, and have the stamina needed to go the distance.
- Maximise the quality and contributions of individuals and teams to achieve the organisation's vision, purpose and goals.

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- Establish and maintain positive working relationships with people at all levels within the public and private sectors, related industry and community interest groups and the wider national and international communities.
- Demonstrate a strong drive to deliver and take personal responsibility.
- Demonstrate self-awareness of your impact on people and invests in your own leadership practice to continuously grow and improve.
- Demonstrate the highest standards of personal, professional and institutional behaviour through commitment, loyalty and integrity.

This position description is intended as an insight to the main tasks and responsibilities required in the role and is not intended to be exhaustive. It may be subject to change, in consultation with the job holder.