

# STATEMENT OF ACCOUNTABILITY

## Pukenga Atawhai

<b>TEAM</b>	Te Awakura / Te Korowai Atawhai
<b>ROLE TITLE</b>	<b>Pukenga Atawhai</b>
<b>REPORTS TO</b>	<b>Charge Nurse Manager of Service Area</b> <b>Cultural accountability to Pou Whirinaki</b>

### OUR CULTURE

At our CDHB, we are committed to putting people at the heart of all we do, so that we are all supported to deliver world class healthcare to our communities. This means we all behave with honesty, integrity and courage; doing the right thing by each other and our communities. We demonstrate care and concern for our own and others wellbeing. We believe that diversity and inclusion is critical to ensure we deliver the best care for our diverse communities. Therefore, we always respect and value everyone's differences. When making decisions we consider and seek a diverse range of viewpoints especially those from minority groups. We acknowledge New Zealand as a bicultural nation and support and respect the integration of Tikanga Māori and Te Reo Māori at work.

### OUR TEAM ACCOUNTABILITY

As a member of the Te Awakura this role has shared accountability for:

- Ensuring provision of high-quality consumer and whanau centred care, while promoting least restrictive practice within the acute inpatient setting.
- Working in partnership with the integrated multi-disciplinary team and maintain a therapeutic relationship with Tangata Whaiora and their whanau to assist with development of a collaborative, goal centred treatment pathway.
- Working closely with whanau, community and NGO providers to facilitate appropriate support on discharge for tangata whaiora.
- Te Korowai Atawhai, "The Cloak of Loving Care" provides support and expertise to ensure the SMHS has the capability and confidence to provide culturally appropriate engagement, follow up and support for Tangata whaiora and their whanau. This support is of significant importance at the point of entry to the service and throughout the treatment journey and at key points of transition of care as it promotes working in partnership with the clinical teams to promote recovery and wellbeing.

### MY ROLE RESPONSIBILITY

The Pukenga Atawhai is responsible for improving the health status of Tangata Whaiora, Rangatahi and Whanau through casework, good communication and application of the concepts of Tikanga Maori throughout all activities related to the wellbeing of Tangata Whaiora, Rangatahi and Whanau.

Specifically, the role is responsible for:

- Providing a Maori viewpoint and culturally appropriate climate of care; as per health pathways, by working with the clinical team to enable entry of Tangata Whaiora, Rangatahi and Whanau into the service. This means they will have tautoko and manaaki to ensure support at key points of initial contact, transition and discharge

- Ensuring cultural assessments, Te Arotakenga, and progress notes for all individuals, groups and interviews are maintained in the appropriate record system.
- Participation in multidisciplinary team (MDT) meetings for planning treatment and reporting progress.
- Providing coaching to MDT members on tikanga and taonga Maori.
- Applying cultural considerations to individual Hauora Maori treatment plans (Te Arotakenga)
- Supporting mihi whakatau and other tikanga Maori events across SMHS as appropriate and agreed
- Maintaining and developing relationships with other Pukenga Atawhai as part of Te Korowai Atawhai and also as part of service clusters.
- Contributing to training within SMHS – both mandatory and service specific training
- Utilising appropriate cultural supervision.
- Mandatory participation in the After Hours Pukenga Atawhai On Call roster.

## MY CAPABILITY

To be effective and succeed in this role it is expected the person will have the following proven capabilities:

- **Self-Aware** - Understands their impact on others and strengthen personal capability over time.
- **Engaging others** – Connects with people; to build trust and become a leader that people want to work with and for.
- **Resilient and Adaptive** - Shows composure, resolve, and a sense of perspective when the going gets tough. Helps others maintain optimism and focus.
- **Honest and Courageous** - Delivers clear messages and makes decisions in a timely manner; to advance the longer-term best interests of the people we care for.
- **Achieving Goals** - Demonstrates drive, optimism, and focus; to make things happen and achieve outcomes.
- **Managing Work Priorities** - Plans, prioritises, and organises work; to deliver on short, medium and long-term objectives across the breadth of the role.
- **Curious** - Seeks and integrates ideas, information, and different perspectives.

### Qualifications, experience, knowledge and skills:

- Knowledge of Te Reo Maori me ona Tikanga Maori
- Current full drivers' licence
- Ability to maintain confidentiality and discretion
- Ability to organise and plan workload
- Ability to influence others and facilitate groups
- Commitment to ongoing self-development

## MY RELATIONSHIPS TO NURTURE

### Internal

- Clinical/Charge Nurse Managers
- Service Managers and Clinical Directors
- Pou Whirinaki
- Kaiarahi Matua
- Te Korowai Atawhai
- Te Kahui Pou Hauora Maori
- CDHB Director of Maori Health and Te Ao Marama
- Service and Unit Managers within SMHS

### External

- Whanau
- Hapu
- Iwi
- Community Agencies and NGO's.

**OUR WELLBEING,  
HEALTH AND SAFETY**

At our CDHB, we're committed to promoting a culture where our people's wellbeing, health and safety is at the core of everything we do. We're committed to a healthy and safe working environment to enable everyone to return home safe and well every day. We're driving for a positive, inclusive, engaging culture where our people feel safe and engaged in their work.

We know that it's really important to look after yourself, in order to provide the best possible care to our community. We are all responsible for the health and safety of ourselves and each other. We need to work together to ensure wellbeing, health and safety risks do not put our people at risk of harm.

**MY CLINICAL  
CAPABILITIES**

If you have concerns that might be clinically based, you must inform the clinical team of these concerns for them to be able to investigate with their clinical expertise,